

Average Waiting Time For Referrals To A State Hospital For Persons In Emergency Departments By Hospital and LME

SFY 2018

		July		Aug		Sep		Oct		Nov		Dec		Jan		Feb		Mar		Apr		May		June		Total # Patients	Total Avg Hrs Waiting
Hospital	Referring LME	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting	# Patients	Avg Hrs Waiting		
Broughton Hospital	Alliance Behavioral Healthcare			1	0.00	1	211.15	1	0.00	1	n/a			1	n/a			4	1,528.41	6	487.56	5	396.15	1	116.92	6	82.02
	Cardinal Innovations Healthcare Solutions	6	297.18	6	363.73	5	n/a	6	7.48	2	425.92	4	473.42	2	90.62	3	4.46	18	195.69	6	51.22	10	243.46	8	266.02	57	402.19
	Partners Behavioral Health Management	9	109.29	14	115.75	14	150.97	7	69.97	7	443.25	10	28.19	8	227.18	10	272.02							9	409.88	122	189.03
	Sandhills Center			1	n/a					1	309.85							1	0.00							3	154.92
	Trillium Health Resources							1	n/a															1	n/a	1	188.19
Broughton Hospital Total		24	156.59	42	254.34	40	102.48	42	59.93	28	281.73	30	240.53	27	167.63	36	158.03	49	279.85	26	303.87	25	380.34	31	286.18	400	217.79
Central Regional Hospital	Alliance Behavioral Healthcare	170	126.10	191	183.95	151	166.18	145	145.80	128	175.34	74	162.36	50	169.22	66	137.84	87	165.10	64	187.15	61	141.06	67	164.98	1,254	160.79
	Cardinal Innovations Healthcare Solutions	31	125.63	28	171.30	25	209.18	33	140.02	26	180.86	32	301.79	28	269.88	26	168.86	35	223.11	24	178.65	31	241.05	17	196.54	336	201.45
	Eastpointe	1	n/a			3	77.03	4	199.47	3	134.96	2	111.58	2	0.08	1	0.00	4	206.99	3	272.53	3	212.58	1	n/a	27	154.50
	Partners Behavioral Health Management																	1	52.00							1	52.00
	Sandhills Center	18	102.62	26	121.83	28	127.62	38	105.73	32	109.35	33	167.46	23	105.75	29	155.48	48	130.90	28	152.22	34	104.03	34	148.82	371	129.28
	Trillium Health Resources	4	162.22	2	77.00	6	69.81	7	132.42	8	179.16	6	220.93	3	25.72	7	108.04	20	164.11	6	240.57	14	162.44	5	152.24	88	154.24
	Vaya Health							1	40.00	2	139.83					1	283.08	2	201.38	3	293.67	2	30.00			11	180.32
Central Regional Hospital Total		224	124.81	247	176.62	213	159.76	228	137.53	199	164.64	147	193.50	106	172.24	130	145.95	197	167.49	128	185.38	145	157.08	124	164.58	2,088	161.28
Cherry Hospital	Alliance Behavioral Healthcare	11	60.98	20	192.44	21	133.09	16	82.26	12	42.85	9	6.14	11	19.39	12	65.81	18	85.48	14	231.16	17	72.23	14	230.46	175	109.82
	Cardinal Innovations Healthcare Solutions					1	248.42					1	62.68	1	48.18	1	158.87	3	81.54			1	0.48			8	97.39
	Eastpointe	31	97.80	42	156.06	22	27.05	32	80.79	15	52.91	11	53.16	19	100.66	18	76.99	34	103.61	37	85.59	23	96.03	44	273.77	328	119.40
	Partners Behavioral Health Management													1	166.23	1	114.52			1	115.27					3	132.01
	Sandhills Center	3	96.57	1	136.47			2	23.12					1	0.00	1	72.15			2	84.58	2	336.13			12	96.52
	Trillium Health Resources	91	74.95	84	76.89	88	49.04	99	93.37	60	50.45	41	49.23	55	69.39	80	67.29	81	72.39	82	113.06	77	89.70	66	148.89	904	80.94
	Vaya Health							1	17.22			1	n/a			1	67.12					1	0.00			5	32.04
Cherry Hospital Total		136	78.94	147	116.24	132	61.73	150	87.89	87	49.64	63	46.48	89	67.50	113	70.08	136	82.36	136	116.14	121	89.26	125	202.66	1,435	93.57
Grand Total		384	108.55	436	159.05	385	114.54	420	111.09	314	136.55	240	163.72	222	128.50	279	112.62	382	148.18	290	160.56	291	142.49	280	192.91	3,923	138.91

What the data DOES include:

- Every referral from an Emergency Department, regardless of whether the referral turned into an admission
- Average hours waiting; from the time the ED submitted necessary paperwork/information to the state hospital to the time the state hospital called the ED to inform them a bed was available. The wait time is also stopped once the state hospital discovers the patient was sent elsewhere or taken off of the IVC (this is dependent upon the ED following through to inform the state that aler
- Referrals from every LME-MCO in North Carolina
- Referrals for every state hospital in North Carolina
- Referrals for all ages and service types
- As of July 1, 2015, Eastern Carolina Behavioral Health and CostalCare were merged to become Trillium Health Resources

What the data DOES NOT include:

- Those patients that did not wait on delay at all, such as walk-ins, drop offs, voluntary patients, or those brought from jail on a judge's order or taken in immediately despite the delay (all subject to EMTALA)
- Length of time it took the ED to send all the necessary referral information in order to make a decision
- Number of inappropriate referrals and withdrawn referrals
- Which referrals came from a 3-Way Contract Bed
- Whether or not the referring ED tried to place the patient in a community-based hospital prior to referring to the state hospital